

# Subscription Expired

## Frequently Asked Question:

Subscription Expired

### Answer:

Please contact Customer Service to activate the Sensory Profile Software Subscription or to arrange an appointment for callback. You must be at the computer where the Sensory Profile software is installed or have access to the computer during the Subscription activation process.

E-mail: [customer.service1@pearson.com](mailto:customer.service1@pearson.com)

Phone: 800-211-8378

Fax at 800-323-1223

If your subscription has expired an additional year/s of subscription can be purchased through Client relations group 7am to 6pm CST.

The Sensory Profile is no longer available for purchase. Please update your software to the enhanced Sensory Profile Select Scoring Assistant.

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Software Support -> — S — -> Sensory Profile Scoring Assistant -> Subscription Expired

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=993>