Error 430 Error line 0 class does not support automation

Error Description:

Error 430 Error line 0 class does not support automation
Runtime Error 91 Object Variable or with block variable not set
Active x component cannot create object 429 / error line 220
Runtime error 2147217900 80040e14
Invalid SQL statement..expected 'DELETE', 'INSERT,' 'PROCEDURE', 'SELECT', or 'UPDATE'

Resolution:

The errors indicate that D-KEFS did not install smoothly. Follow these steps to uninstall and reinstall the software:

1. Go to http://www.pearsonassessmentsupport.com/support/
2. Click on the download button.
3. Choose the download product updates link
4. Choose Product Updates for 32-bit Windows .
5. Choose Other products
5. Find your product in the product update list and click onthe update button

http://www.pearsonassessmentsupport.com/support/index.php?View=files&CategoryID=51

6. Click on the links to download the software and install it.Choose in the order they are listed. Choose the Platform first, download and install and then do the updates.
7. If during the installation it asks for an authorization code please call us at 800-249-0659 and we will obtain this for you.
8. Reboot the computer after the installs. Please note that when you are prompted to remove or repair, choose repair - removing the software would completely uninstall the program from your PC. You will need to run the update for all you software that you have installed on the computer. You only need to install the platform once because it is the same for all the products

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