## **Cannot install the software**

## **Frequently Asked Question:**

Cannot install the software

## Answer:

Turn off Windows background applications and before you begin. To install CVLT-C Scoring Assistant:

- 1. Insert the program diskette in the floppy disk drive.
- 2. Click Start and select Run.
- 3. Click Browse and locate the 3 <sup>1</sup>/<sub>2</sub> Floppy (A:) drive.
- 4. Locate the file {setup.exe}
- 5. Double-click on this file and the software will install.

Once the installation is complete, restart your computer before you launch CVLT-C Scoring Assistant.

Install help: The Technical Support Center can assist you with software installation. Please be at the computer with the software disks available when you call. Technical support can be reached at (800) 249-0659.

Article ID: 632 Last updated: 08 Apr, 2010 Software Support -> — C — -> CVLT-C SA Win -> Cannot install the software https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=632