

Error 20009, Error line 240, cannot read from or write to a file 3-701

Error Description:

Error 20009, Error line 240, cannot read from or write to a file 3-701
Runtime error 5 invalid procedure call

Resolution:

Please do the following to resolve your issue.

1. Go to <http://www.pearsonassessmentsupport.com/support/>
2. Click on the download button.
3. Choose the download product updates link
4. Choose Product Updates for 32-bit Windows .
5. Choose Other products
6. Find your product in the product update list and click on the update button
7. Click on the links to download the software and install it. Choose in the order they are listed. Choose the Platform first, download and then install and then do the updates.
8. If during the installation it asks for an authorization code please call us at 800-249-0659 and we will obtain this for you.
9. Reboot your computer after the installs.

Please note that when you are prompted to remove or repair, choose repair - removing the software would completely uninstall the program from your PC.

You will need to run the update for all you software that you have installed on your computer. You only need to install the platform once because it is the same for all the products

Additional Information:

- You are logged into the workstation as the administrator. Security software or other restrictions (especially to the system registry) have been disabled or removed.
- No other software is running at the time of installation. This includes Windows Startup Items that show up in the system tray.

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Software Support -> — C — -> CELF-4 Scoring and Report Assistant -> Error 20009, Error line 240, cannot read from or write to a file 3-701

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=564>