The Microsoft JetEngine Cannot Find the Input table or Query "qapptestResponse"

Error Description:

The Microsoft JetEngine Cannot Find the Input table or Query "qapptestResponse"

Resolution:

If you recieve the error message, "The Microsoft JetEngine Cannot Find the Input table or Query qapptestResponse", it could indicate that your examinee database may have become corrupted. You may not be able to save examinee data in the database.

It is recommended you download the most current version of PCC I from TPCCPG.COM and save file to system. Once you run the update, if the error continues, delete the TPC folder located in the C: drive. This is where data is stored and most likely is corrupt.

Once you have removed the TPC folder, Please do the following to resolve your issue:

1. Go to http://www.pearsonassessmentsupport.com/support/
2. Click on the download button.
3. Choose the download product updates link
4. Choose Product Updates for 32-bit Windows .
5. Choose Other products
6. Find your product in the product update list and click on the update button http://www.pearsonassessmentsupport.com/support/index.php?View=files&CategoryID=46
7. Click on the links to download the software and install it. Choose in the order they are listed. Choose the Platform first, download and then install and then do the updates.
8. If during the installation it asks for an authorization code please call us at 800-249-0659 and we will obtain this for you.
9. Reboot your computer after the installs.

Please note that when you are prompted to remove or repair, choose repair - removing the software would completely uninstall the program from your PC.

You will need to run the update for all you software that you have installed on your computer. You only need to install the platform once because it is the same for all the products. Once the repair is finished, Launch PCC I and this will create a new database and open successfully.

If the problem persist, please contact support at (800)627-7271 Mon-Fri 7am-6pm Central

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https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=520