

Button to Transfer from Ipad is greyed out.

Frequently Asked Question:

Option to transfer assessment from Ipad back to the site is greyed out or not clickable.

Answer:

Please make sure that the customer has an active internet connection. During the transfer process the Ipad needs to be connected to the internet in order to sync and remove the assessment from the Ipad.

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Web Support -> Q-Interactive -> Button to Transfer from Ipad is greyed out.

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4576>