

# Sorry, you're not authorized to view this page

**ERROR:** "Sorry, you're not authorized to view this page" when trying to add new client in Q Interactive.

**CAUSE:** This is a known issue that will be resolved in later Q-I releases.

**SOLUTION:** Typing in a location into the Location field will allow the client to be added.

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Web Support -> Q-Interactive -> Sorry, you're not authorized to view this page

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4567>