

Sorry, you're not authorized to view this page

ERROR: "Sorry, you're not authorized to view this page" when trying to add new client in Q Interactive.

CAUSE: This is a known issue that will be resolved in later Q-I releases.

SOLUTION: Typing in a location into the Location field will allow the client to be added.

Article ID: 4567

Last updated: 30 Jan, 2013

Web Support -> Q-Interactive -> Sorry, you're not authorized to view this page

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4567>