

File is damaged

Error Description:

File is damaged - Your security preferences allow installation of only apps from the Mac App Store and identified developers.

Resolution:

When trying to download the Assist Application Bundles to install on MAC Operating System OS 10.7 and above you may receive a message that the file is damaged and cannot be opened.

By default Apple has changed the security settings to only allow installation of apps from the Mac App Store and identified developers.

To bypass this and run the program, command-click or right-click the file and select "Open." They will get the message again but there should be an "Open" button this time. Clicking the Open button will allow the program to run without permanently changing the security.

Or to change this behavior permanently, go to System Preferences > Security & Privacy.

On the General Tab click the little lock in the lower left corner to unlock the general preference pane.

Then select the Anywhere radio button beneath Allow applications downloaded from:

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<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4545>