

Return code 29559

Error Description:

Q Local Install log: Program

'C:\Users\user\AppData\Local\Temp\{2F94410D-F97E-4C41-80A6-FC0193F8A9D1}\{0363D88C-A222-4715-AE00-76AC8DB8C377}\SQLEXPRESS.EXE' returned an error [parameters hidden].

Return code was 29559.

Summary log: Error: SQL Server Setup failed to modify security permissions on service MSSQLServerADHelper for user user. To proceed, verify that the account and domain running SQL Server Setup exist, that the account running SQL Server Setup has administrator privileges, and that exists on the destination drive.

Resolution:

To resolve this issue: do a complete manual uninstall of Q Local, empty the temp folder, turn off anti-virus and Firewall using msconfig, and turn off UAC. Reboot and reinstall Q Local from CD.

Do not forget to turn UAC, anti-virus and firewall back on when done.

Article ID: 4523

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<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4523>