

# Error 48 while installing HASP driver

## Error Description:

Error 48 "Unable to start/stop hardlock service with parameters 1119 1058 1.  
ErrorCode: 48 5 595 1058"

## Resolution:

1. If the counter is a USB key then it will need to be unplugged. If the counter is uses a parallel port it does not need to be unplugged.
2. Uninstall all HASP items showing up in Add/Remove Programs
3. Check to see if there is a "HASP Loader" service running, if there is, stop it.
4. Download the latest Command Prompt HASP driver from <http://www.safenet-inc.com>.
5. Open Command Prompt and browse to the folder containing the hasp driver (if this is Vista/7 you may have to run Command Prompt as an Administrator).
6. Remove the Driver by entering: "**haspdinst.exe -fr -purge**".
7. Reboot Windows
8. Reinstall the Driver by entering "**haspdinst.exe -i -fi -kp**". You should get a Successful message this time without the error.

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Article ID: 4453

Last updated: 09 Nov, 2011

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<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4453>