Changing the Browser Language Setting

<u>If you are running</u> into problems viewing items on the Results tab (Assigned Detail or Completed results displays) such as seeing blank results when results should display or if dates are appearing incorrectly, this may be related to your Internet browser's language setting.

Follow the steps below to change your browser's language setting (select the link for the browser you use):

Internet Explorer Firefox

<u>Steps For Changing The Browser's Language Setting in Internet</u> <u>Explorer</u>

- 1. Open Internet Explorer.
- 2. Go to **Tools** | **Internet Options**.

3. On the General tab in the Internet Options window, click the Languages button.

Internet Options
General Security Privacy Content Connections Programs Advanced
Home page
File:///C:/Documents%20and%20Settings/rnesmith/My%
Use <u>c</u> urrent Use de <u>f</u> ault Use <u>b</u> lank
Delete temporary files, history, cookies, saved passwords, and web form information.
Delete browsing history on exit
<u>D</u> elete <u>S</u> ettings
Change search defaults.
Tabs Change how webpages are displayed in <u>Settings</u> tabs.
Appearance Colors Languages Fonts Accessibility
OK Cancel Apply

4. This will bring up the Language Preference window (shown below) where you can change your language setting. Click the **Add** button to add a new language.

Language Preference	
Language Preference Add the languages you use to read websites, listi preference. Only add the ones you need, as som be used to impersonate websites in other languag	ng in order of e characters can ges.
Language:	
Swedish [sv-SE]	Move up
	Move <u>d</u> own
	Re <u>m</u> ove
	<u>A</u> dd
- Prefix and suffix options	·
Do not add 'www' to the beginning of typed	web addresses
Specify the suffix (for example .net) that should typed web addresses when you press Ctrl + Sh	d be added to ift + Enter.
Suffix:	
ОК	Cancel

5. Locate and select "English (United States) [en-US]" and then click \mathbf{OK} to add the language.

Add Language 🛛 🔀
Language:
English (Australia) [en-AU] English (Belize) [en-BZ] English (Canada) [en-CA] English (Caribbean) [en-029] English (Ireland) [en-IE] English (Jamaica) [en-JM] English (Jamaica) [en-JM] English (New Zealand) [en-NZ] English (New Zealand) [en-PH] English (South Africa) [en-ZA] English (South Africa) [en-CB] English (United Kinodom) [en-CB] English (United States) [en-US] English (Zimbabwe) [en-ZW] Estonian [et-EE]
Use <u>r</u> defined:
OK Cancel

6. English will be added to your language list. To make English the primary language, select "English (United States) [en-US]" and click **Move up**.

Language Preference	X
Language Preference Add the languages you use to read websites, listin preference. Only add the ones you need, as some be used to impersonate websites in other languag Language:	ng in order of e characters can es.
Swedish [sv-SE] English (United States) [en-US]	Move <u>up</u> Move <u>d</u> own Remove Add
Prefix and suffix options Do not add 'www' to the beginning of typed with the suffix (for example .net) that should typed web addresses when you press Ctrl + Shi Suffix:	web addresses d be added to ft + Enter.
ОК	Cancel

Language Preference
Language Preference Add the languages you use to read websites, listing in order of preference. Only add the ones you need, as some characters can be used to impersonate websites in other languages. Language:
English (United States) [en-US] Move up Swedish [sv-SE] Move down Remove Add
Prefix and suffix options Do not add 'www' to the beginning of typed web addresses Specify the suffix (for example .net) that should be added to typed web addresses when you press Ctrl + Shift + Enter. Suffix:
OK Cancel

7. Click \mathbf{OK} on both the Language Preference and Internet Options windows to save your settings.

[back to top]

Steps For Changing The Browser's Language Setting in Firefox

- 1. Open Firefox.
- 2. Go to **Tools** | **Options**.
- 3. From the items across the top of the Options dialog box, click **Content**:

Options							×
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General	Tabs	Content	Applications	Privacy	Security	Advanced	
 ✓ <u>B</u>lock ✓ Load i ✓ Enable 	pop-up wir įmages aut e <u>J</u> avaScrip	idows omatically ot				Exceptions Exceptions Advanced	
Fonts & Co	olors						
<u>D</u> efault fo	nt: Times	s New Roma	n	✓ <u>S</u> ize:	16 💌	Advanced	
						<u>C</u> olors	
Languages	5						
Choose yo	our preferr	ed language	for displaying p	ages		Ch <u>o</u> ose	
OK Cancel <u>H</u> elp							

4. Click the **Choose** button under languages. You will see the Languages window:

Languages	X
Web pages are sometimes offered in more that Choose languages for displaying these web pa preference. Languages in order of preference:	n one language. ges, in order of
French/France [fr-fr]	Move <u>U</u> p
	Move <u>D</u> own
	<u>R</u> emove
Select a language to add 🗸 🗸 🗸	<u>A</u> dd
OK Cancel	Help

5. From the Languages window, select "English/United States [en-us]" from the drop-down list. Then click **Add** to add the new language.

Languages			
Web pages are sometimes offered in more than one language. Choose languages for displaying these web pages, in order of preference.			
Languages in order of preference:			
French/France [fr-fr]	Move Up		
	Move <u>D</u> own		
	Remove		
English/United States [en-us]	<u>A</u> dd		
OK Cancel	Help		

6. English will be added to your language list. To make English the primary language, select "English (United States) [en-US]" and click **Move up**.

Languages	
Web pages are sometimes offered in more than Choose languages for displaying these web pag preference. Languages in order of preference: French/France [fr-fr] English/United States [en-us]	one language. Jes, in order of Move Up Move Down Remove
Select a language to add	Add
OK Cancel	<u>H</u> elp
Languages	
Web pages are sometimes offered in more than Choose languages for displaying these web pag preference. Languages in order of preference: English/United States [en-us] Erench/Erance. [fr-fr]	one language. Jes, in order of Move Up
	Move <u>D</u> own <u>R</u> emove
Select a language to add	Add
OK Cancel	Help

7. Click \mathbf{OK} on both the Language Preference and Internet Options windows to save your settings.

[back to top]

Web Support -> Talent Assessment -> Changing the Browser Language Setting https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4416