

# The database version information could not be determined

## Error Description:

The database version information could not be determined

## Resolution:

Verify these 4 files are in the QLocalUpgrade folder:

QLocalUpgrade

#sp\_QLocal.dat

upgrade.dat

UpgradeFileUtil.dll

Re-execute the QLocalUpgrade following these steps:

- Verify SQL server is running
- Go to the DOS prompt (Run -> cmd)
- Change directory to C:\Program Files\Pearson\Q Local System
- Type qlocalupgrade and press Enter
- Look for no error to occur (the absence of an error is good)
- Type notepad upgradelog.txt and press Enter
- Look for a single line: \*\*\*\*upgrading\*\*\*\* (If you see any error there is a problem)
- Exit the Command Prompt
- Open Q Local and expect no error
- Verify they can see their data in Assessment Record

---

Article ID: 4302

Last updated: 12 Nov, 2010

Software Support -> — Q — -> Q Local -> Connection to Database -> The database version information could not be determined

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4302>