The database version information could not be determined

Error Description:

The database version information could not be determined

Resolution:

Verify these 4 files are in the QLocalUpgrade folder:

QLocalUpgrade

#sp_QLocal.dat

upgrade.dat

UpgradeFileUtil.dll

Re-execute the QLocalUpgrade following these steps:

- Verify SQL server is running

- Go to the DOS prompt (Run -> cmd)

- Change directory to C:\Program Files\Pearson\Q Local System

- Type qlocalupgrade and press Enter

- Look for no error to occur (the absence of an error is good)

- Type notepad upgradelog.txt and press Enter

- Look for a single line: ****upgrading**** (If you see any error there is a problem)

- Exit the Command Prompt

- Open Q Local and expect no error

- Verify they can see their data in Assessment Record