

2.4 Release Notes

These notes contain items that might be of interest to the Tech Support personnel as they support users who are upgrading to, installing, or using Q Local Release 2.4.

1) **Supported OS** - The supported OS configurations for v2.4

- a. Windows XP sp3
- b. Windows Server 2003 Standard sp1
- c. Windows Vista sp2 32-bit and 64-bit
- d. Windows 2000 is dropped from support.
- e. Q-Local is scheduled to be fully supported on Windows 7 in the next release (version 2.5, currently scheduled for Spring, 2010). At this time, Q-Local is not officially supported on Windows 7. We have, however, conducted preliminary quality testing and our results indicate that Q-Local Version 2.3 and 2.4 are operable on Windows 7 once the following updates are applied.

i. **SQL Server 2005 Service Pack 3** -

Visit

<http://www.microsoft.com/downloads/details.aspx?FamilyID=ae7387c3-348c-4faa-8ae5-949fdfbe59c4&displaylang=en>

ii. **Update to the HASP report counter driver for Windows 7** - Visit <http://www.aladdin.com/support/hasp.aspx>

2) **New in 2.4**

- a. MMPI-2-RF added 4 four new comparison groups:
 - iii. Bariatric Surgery Candidate (Men)
 - iv. Forensic, Child Custody Litigant (Men)
 - v. Forensic, Child Custody Litigant (Women)
 - vi. Personnel Screening, Clergy (Men and Women)
- b. The version of ScanTools Plus software used by Q Local has been upgraded to 7.2.

3) **Enhancements**

- a. Install/Upgrade intelligence modified to load specific ScanTools version according to system OS – will install ScanTools v7.0 on Windows 2000 platform and will install ScanTools v7.2 on all other platforms (TT 6533).

- b. ITCH code was updated to address painting issues experienced by the users and the screens text was changed to be more users friendly.
- c. HASP ordering details have been more clearly captured in the Report Order logging (TT6523).
- d. Millon SLANG changes:
 - i. M-PACI – added noteworthy responses to Profile Report Summary in assessment Info
 - ii. MACI - added noteworthy responses to Profile Report Summary in assessment Info
 - iii. MCMI-III – minor changes in assessment information export list
 - iv. MBMD – Interp and Profile heading placement
 - v. MIPS – report copyright changed
- e. For retail network users a “terminal services error” hasp workaround has been restored in release 2.4 (TT 6544).
- f. In response to a field question the MAXIMUM data throughput over the network for any single Q-Local action is less than 1 megabyte.
- g. The patch applied to fix a memory leak in 2.3.17 is included in the 2.4 release (TT6472).

4) Scanning

- a. ScanTron does not support scanning on 64 bit machines, therefore ScanTools with any OS on a 64 bit machine is not supported by Pearson, Inc.
- b. Error message scanning – Microsoft pushed an update that may cause an error message when trying to scan in Q-Local. The update created a dependency issue for which Microsoft does provide a patch called “vcredist_x86.exe” that may be downloaded from <http://www.microsoft.com/downloads/details.aspx?displaylang=en&FamilyID=766a6af7-ec73-40ff-b072-9112bab119c2>

****Microsoft licensing does not allow Pearson to redistribute this patch.**

5) **TestTracks**– A list of TestTrack items addressed in the Q-Local 2.4 release begins on the next page.

1 - Urgent	6555	Change/Defect	Scanning will not launch - not dependent on OS or installation method	<p>If scanning is installed - go to any of the options to scan a new batch. Click on the Begin Scanning button. A message box opens (see attachment). ScanTools will not launch. The log does not contain any useful information. There is no pattern related to OS, hardware, installation type, network or solo version. I will work with Dave to debug</p>
2 - High	5713	Change/Defect	<On-Screen Administration Summary> window on Vista is blank (empty) after completing an on-screen assessment	<p>After completing an on-screen assessment, the <On-Screen Administration Summary> window comes up, but it is entirely blank. Vista is not always painting this window (you are able to click on about where the buttons would be in the window and the button appears and functions correctly...see screenshot). The only way to exit the window is to click the [X] button in the upper-right corner.</p> <p>This does not always occur and is not specifically reproduceable, but I have seen this a few times now. (see attached screenshot)</p> <p>5/31/07 - Saw this same issue on the <Home> screen...see attached screenshot for visual.</p> <p>[Note 06/13/2007 -- EAV]</p> <p>For some reason the UI is not being painted, but it remains responsive. If you know where the buttons are, you can click there and they work as they should. (The above statement that you can only exit via the Close Box in the upper right is incorrect). You can also force the window to repaint by dragging it off-screen and then back, or (in the case of the homepage) by minimizing it and then restoring it.</p> <p>[Note 06/13/2007 -- EAV]</p> <p>Chad and I have been trying to find a way to reliably reproduce this, but it is maddeningly inconsistent. I have seen the homepage glitch on the QA test machine. For a while I could reproduce it there by turning on security, creating a new user with admin privileges, then logging out and logging back in as that user. However, it would only work the first time I tried it after a fresh install, and the same steps did NOT produce the glitch when I tried repeatedly on another test instance (a VMWare machine on my workstation).</p> <p>Meanwhile, I was able to reproduce the OSA Summary window glitch on my VMWare machine several times in a row by administering a BSI-18, and clicking the "Next" button on the final screen that says the administration is complete. The glitch would only show up if I reached the OSA Summary Window in this fashion, never if I got there using the CTRL-E key combination. However, I can not reproduce the glitch at all on the QA machine, and when I tried the same steps again on my VMWare machine at a later time they no longer produced the glitch.</p> <p>I suspect that the cause of this issue lies either deep in the window toolkit of our JRE (which presently is 1.5.0_11) or in Windows Vista itself. At this time the only approach I can come up with is to add some redundant calls to try and forcibly repaint the window, and see if we continue to encounter this behavior.</p> <p>Cannot address in 2.2 based on the information we have to go on. Reassigned to 2.3.</p>
2 - High	6361	Change/Defect	Iowacpat1: stop and restart MTxReportServer	<p>MTxreportServer has become non-responsive twice since we changed to newer hardware for Iowacpat1. The server appears to be running from both JRUN and the Windows services but hangs if you try to place an order through Q Local. We have choose to work around this issue by adding a weekly job that automatically stops and restarts the Report Server. This should solve the problem.</p>
2 - High	6523	Change/Defect	Report Ordering logging is incorrect	<p>Logging of any type of usage order must include the order start, hasp contents, order end, and hasp contents regardless</p>

				<p>of any cancellation or invalid TIC exchange.</p> <p>I believe in the Java rewrite, we also included the account number. Add that to the list above.</p> <ol style="list-style-type: none"> 1. The system shall log any and all attempts to order usages. 2. The system shall timestamp all events and object dumps 3. The system shall encode all object dumps in base64 4. In cases where an order is completed, the system shall distinguish between phone and internet orders 5. The system shall log the beginning of any and all attempts regardless of error conditions 6. The system shall log the hasp contents at the beginning of any and all orders 7. The system shall log the order line items regardless of the overall order success or errors accessing the HASP 8. The system shall log information about all unsuccessful logging attempts, including an invalid TIC code. 9. The system shall log the account number and suffix of the HASP receiving the report usages. 10. The system shall log the hasp contents after the order exchange is complete. 11. If any errors occur in accessing the HASP, the system shall log the error details such that any tech support person can determine what happened. <p>7/22 wrl</p> <p>The start of the order is considered to be whenever the user gets past the terms and conditions screen.</p> <p>Event codes:</p> <pre>public static final String URO_EV_INTERNET_ORDER_START = "URO_EVENT_001"; public static final String URO_EV_INTERNET_ORDER_FINISH = "URO_EVENT_002"; public static final String URO_EV_PHONE_ORDER_START = "URO_EVENT_003"; public static final String URO_EV_PHONE_ORDER_FINISH = "URO_EVENT_004"; public static final String RP_EV_PRINT_REPORT_START = "URO_EVENT_005"; public static final String RP_EV_PRINT_REPORT_FINISH = "URO_EVENT_006"; public static final String URO_EV_HASPAUDIT_ORDER_START = "URO_EVENT_007"; public static final String URO_EV_HASPAUDIT_ORDER_FINISH = "URO_EVENT_008";</pre>
2 - High	6525	Change/Defect	Export search criteria for Created in System date is broken	<p>When a user tries to export records that are in a range of "Created in System" dates, the system uses the Admin dates instead.</p> <p>Looks like a copy and paste error around line 973 in ImportExportCtrl.java.</p>
2 - High	6533	Change/Defect	Validate Scanning & interface with the Insight20 scanner, Include in the test plan 2.4 version validated Insight20 Scantools did not interfere with other versions/scanners	<p>New scanner: Insight20 added to the list of supported scanners</p> <p>May need to update Scantools link SDK to the newest version to be compatible.</p> <pre>===== =====</pre> <p>From Gary Therens, 5/27/2009:</p> <ul style="list-style-type: none"> - Support the iNsight 20 on Windows XP and Vista (but not Vista 64bit) - Modify the installer to install the latest scantools on XP and Vista and the older scantools on Windows 2000. This will allow Windows 2000 users to continue to use the older OpSCAN and iNsight scanners <p>Initial delivery of the split installer will install 7.0 ScanTools Plus Link Runtime and 2.3 version of QLocalScan.exe on Windows 2000, and 7.2 ScanTools Plus Link Runtime and updated QLocalScan.exe on all other platforms (including Vista 64 bit). If testing reveals that things really do not work on Vista 64 bit, we may need to adjust this plan.</p>
2 - High	6542	Change/Defect	Need to support upgrade paths from both 2.3.17 and 2.3.18	<p>We have two '2.3' field releases of Q Local. Most customers received a version with an identifier of '2.3.17', however the</p>

				Processing Center received a version with an identifier of '2.3.18'.
				We must make sure to support upgrade paths from both 2.3 flavors in the 2.4 release.
2 - High	6543	Change/Defect	InstallShield tries to install BOTH versions of ScanTools in an upgrade scenario when scanning is not already installed.	<p>InstallShield continues to show its magnificent ability to suck in the following upgrade scenario:</p> <ol style="list-style-type: none"> 1) User installs any pre-2.4 version of QLocal WITHOUT the Scanning Solution. 2) User upgrades to 2.4. 3) InstallShield decides, all on its own, that both the Windows 2000 and non-Windows 2000 versions of the scanning solution should be installed, and attempts to install both of them. 4) The attempt to install the Windows 2000 flavor of the scanning solution fails, since the necessary install files don't exist on the system.
2 - High	6544	Change/Defect	Terminal Services workaroud for HASP no longer functioning	<p>Prior to the release of QLocal 2.3, a Network customer could do the following:</p> <ol style="list-style-type: none"> 1) Install Client on Machine A. 2) Install Database and HASP Server on Machine B. 3) Use Terminal Services to access Machine A from a remote location. 4) Use the Client on Machine A to access the HASP connected to Machine B via the HASP server. <p>In this way, a customer could get around the Aladdin restriction which prevented communication with a HASP via Terminal Services.</p> <p>With the release of QLocal 2.3 and the migration to Aladdin's Java-based API, this process fails at step (4) because the Aladdin API throws a 'Terminal Services' exception when trying to locate a local HASP on Machine A, thus blocking QLocal from proceeding to check for a remote HASP. The solution is to trap the exception in HaspCtrlRMImpl.getCache() and allow QLocal to continue on to try to find a remote HASP.</p> <p>If we ever release QLocal 2.4, we will do this.</p>
2 - High	6550	Change/Defect	Cannot recover from entering incorrect TIC code	<p>When ordering report usages over the phone, if a user orders an incorrect TIC code on her first attempt, all subsequent attempts to enter a TIC code (including a correct one) will fail. Workaround is to back out of the Confirm Order screen and then go forward again.</p>
2 - High	6551	Change/Defect	VIP: Report invalidity message not showing up for profile report.	<p>The report invalidity message for too many omits is not showing up when the profile report is selected. Move INVALID commands in SLang file as they are currently included within a section of the logic that is called for interpretive reports only.</p> <p>Cases 1010 and 101010 from the Q Local regression set may be used for testing the logic.</p>
2 - High	6553	Change/Defect	Q Local Installer runs install not modify/delete when Q Local is installed	<p>From Vista HP When Q Local is installed and the Q Local setup is run (from the QDeploy or the setup App) the install menu is brought up not the modify/delete options.</p> <p>The installer will not allow installation because it detects C:\Program Files\Pearson\Q Local 2\QLocalDB.mdf</p> <p>The installer should give the modify / delete options when it is run.</p> <p>This was a registry issue and will be closed unless it can be duplicated.</p>
2 - High	6558	Change/Defect	If Auto Report on Scan is selected and Item Responses is selected - The item responses do not appear on the report	<p>This was tested on two different PCs and with different assessments, with valid and invalid assessments. The reports were printed, sent to screen and saved to a folder. Tested on XP. If the Score and Report is used to print a scanned assessment the Item Responses do appear. The error appears only when the assessment is scanned when Auto Report on Scan is set in Preferences.</p>
2 - High	6526	Request: Enhancement	MMPI-2-RF: Add additional research references and	<p>MMPI-2-RF: Add 4 additional research references including corresponding annotation and endnotes.</p>

			frequencies for new comp groups, SLang.	Target for Q Local 2.4. Source documents from UMN Press attached. The new research references are #23-26. Note minor formatting changes to research references per Sandy and approved by UMN Press and report authors. Using last name DEBUGGER will generate entire list of research references for testing purposes (see last 2 pages of report). --- [krp 9/16/09] Also added endorsement frequencies for the four new comparison groups.
2 - High	6527	Request: Enhancement	MMPI-2-RF: Add 4 additional comparison groups	Add the following comparison groups (4 data sets) to the reporting menu. Target for Q Local 2.4. 1) Bariatric Surgery Candidate (Men) 2) Forensic, Child Custody Litigant (Men) 3) Forensic, Child Custody Litigant (Women) 4) Personnel Screening, Clergy (Men and Women)
2 - High	6548	Request: Enhancement	Add CISS autoreport capability to UEE	Change the UEE SDK to include the CISS record layout specs. - Done 7/9/2009 Karen Perkins Add the CISS autoreport capability to UEE. This includes the following: 1. Adding the AutoReportOptions to the CISS assessment definition XML 2. Adding the ScanFormField database table entries for Form 217 to enable the CISS autoreport capability in UEE. 3. Adding the database upgrade sql so that when upgrading to 2.4.x, the CISS autoreport capability is included.
3 - Normal	3404	Change/Defect	BASI PDD needs to show correspondence between VO_WM_PERF and TABLE1_ROW2_PERF - and others	When I try to figure out what SLang variable in the SLang table corresponds to a particular Export label, for some of the variables, I get referred to the XML file. A specific example is trying to figure out what SLang variable is associated with the VO_MC_PF export label. The Common Export Order table associates it with the VO_WM_PERF SLang variable, but it doesn't associate it with the TABLE1_ROW2_PERF SLang variable. The XML file is an implementation of the PDD specification, so referring to the XML file is circular. These references are needed to implement the Export Headers tests which set the SLang variable and then check the corresponding Export variable. There are a few dozen? of these references missing in the PDD. This TT item is intended to cover all of them. ----- Made changes to the following PDDs: BASI1A, 2A, 3A, 4A and made notes to the BASI 1B, 2B, 3B, 4B, and Common PDD to refer them to the correct place in another PDD to find this information. Diffed each PDD. Ready for peer review. 03/13/09 rts ----- Unit testing and peer review complete. 06/05/09 rts
3 - Normal	6400	Change/Defect	Upgrade to SQL Server Express SP2	We currently ship SQL Server Express 2005 SP1. Customers are increasingly getting SSEE SP2 on their machine, and they are also getting the SP1 components upgraded to SP2 through some process we still do not understand. We should consider switching to SSEE SP2 in the next release. This would involve packaging the SP2 executable, testing compatibility with SP1, normal regression testing, and testing various upgrade scenarios. We need to retain all current functionality with respect to backups/restores and upgrading from MSDE-based Q Local releases.
3 - Normal	6459	Change/Defect	MCMI-III Assessment Information Export List	MCMI-III Assessment Information Export List - Confirm Scale V and Scale W export labels with psychologist and make sure consistent between PDD, export, and Assessment Information. Now the export is sometimes listed as RAW_W and RAW_V and sometimes as INCONSISTENCY and INVALIDITY. 01/12/09 rts ----- Confirmed that PDD and export from Q Local is consistent with INVALIDITY and INCONSISTENCY. Export from Q Local is

				<p>attached for verification purposes. Changes only needed to Assessment Info.</p> <p>Summary of changes to the MCMI-III Assessment Info Data Export Labels is listed below. Attached is word document with data export labels and changes listed in track changes format. 06/09/09 rts</p> <p>Data Export Labels -- Corrections Report Change VALIDITY to INVALIDITY</p> <p>Data Export Labels -- Profile/Interpretive Report Change RAW_V to INVALIDITY Change RAW_W to INCONSISTENCY -----</p> <p>Confirmed through file diff and visual verification that the export listing has been changed in Q Local 2.4.2 as requested. 06/18/09 rts</p>
3 - Normal	6487	Change/Defect	MBMD Interp and Profile Noteworthy Responses heading	<p>MBMD Interp and Profile Noteworthy Responses heading Block heading title with items 2/9/09 rts -----</p> <p>Added Needlines command below Psychiatric Indications, Coping Styles, Stress Moderators, Treatment Prognostics, Management Guide, and Noteworthy Responses title blocks so the title isn't separated from interpretation. Didn't add it for Interpretive Considerations because this title block won't ever be separated from its text because it is the first title block. Unit tested using attached trq. Difed SLang file. 06/08/09 rts -----</p> <p>Visually inspected reports in 2.4.2. Ready for peer review. 06/22/09 rts -----</p> <p>Verified fix in 2.4.4. Peer review complete. 08/25/09 rts</p>
3 - Normal	6489	Change/Defect	MBMD Interpretive Report - Demographic cleanup in SLang and PDD	<p>Changes to be made from peer review of TT 6480 A couple of notes: 1. The PDD should note which demographics are passed to SLang as "-99"--like Marstat and Education. 2. In the initialize module of the SLang file, Marstat, Race, and Education are checked to see if they equal zero, which they never will. These should be modified to use ISNOTDEFINED as was done for this TT. 02/16/09 rts -----</p> <p>Changed Marstat, Race, and Education to use ISNOTDEFINED. Made appropriate change to section 2.5.2 of PDD. Unit tested, difed SLang, and PDD. rts 06/09/09 -----</p> <p>Visually inspected reports in 2.4.2. Ready for peer review. 06/22/09 rts -----</p> <p>Verified fix in 2.4.4. Peer review complete. 08/25/09 rts</p>
3 - Normal	6502	Change/Defect	Installer fails to configure db after SSEE installation	<p>Some Q Local installations don't complete because the server doesn't start up quickly enough after it gets installed.</p> <p>In the normal scenario, the SSEE installer is supposed to start up the server right before it exits.</p> <p>Right after the SSEE installer exits, our installer tries to access the server to do the configuration.</p> <p>This has caused problems in the past because the server can take a while to start up, and sometimes when it tells us that it is started, it doesn't stay started. We have a very defensive piece of code that checks the status and only tries to do the configuration if we see a stable state.</p> <p>On some machines, it takes a long time to start the server. This is usually caused by an underconfigured machine or a very cluttered startup list. So on some machines, it looks like we should wait a little longer and insist on a stable "running" state rather than any stable state.</p> <p>1. Change the installer so that it waits for three "start" states in a row. It will also stop waiting after about 30 - 40 seconds if it hasn't seen "start" three times in a row.</p> <p>2. Change so that if the wait loop exits and the server is in the "stop" state, try to start the server.</p>
3 - Normal	6503	Change/Defect	Q Local should give better error message when language is not English	<p>If a user changes their Language setting (Control Panel) to anything that produces something different from 'en' when executing Locale.getDefault().getLanguage(), Q Local will fail</p>

the db version check during startup.

This is because MTx Code has a language_id column that we don't appear to use. It might have been an artifact of an aborted intent to internationalize Q Local long ago.

The result is that customers around the world who get Q Local installed by using the English US version of the Microsoft OS will run into this problem with their local language setting.

When the user tries to run Q Local, they get a message telling them that the database version could not be determined.

This error message should be changed to something that tells them that their language setting needs to be English (United States).

Title: Q Local System

Message: Your language setting is: frncais (France).

Some features of Q Local might not work properly with this setting.

Please use the Control Panel/Regional and Language Options to set

your language to English (United States) while running Q Local.

Que? Whasis rong wit dis message?

3 - Normal	6505	Change/Defect	When a remote HASP server is turned on, remote client can not view report inventory/warning without restart	<p>If a remote HASP is not running a remote client trying to View report inventory will receive a warning: The software cannot find the report counter. Please make sure the report counter is connected to the USB or parallel port and try again. If you are using a shared network rpoort ocunter, please conteact your system administrator.</p> <p>If the remote HASP server process is started from the Start Q Local 2 Report Counter batch is successful, the Q Local HASP operations all seem to work (Order reports, Print reports) but the View report inventory does not work. It does not give the warning and it does not display the View of the HASP's report inventory.</p> <p>The work around is to restart Q Local</p>
3 - Normal	6517	Change/Defect	Recycle Bin - the icon for Deleting assessment records is enabled and should be disabled. If used an unexpected error message is presented.	<p>If the Recycle screen is open the icon for deleting assessment records should be disabled. It is when first navigating to the screen but as soon as a record is highlighted it enables. It should never be enabled. I checked this against 2.2 and that is how it is functioning in 2.2. Because the icon is enabled when it shouldn't be an unexpected error message is presented if records are selected and the icon is selected. Tech support will need to know this in case someone calls.</p>
3 - Normal	6524	Change/Defect	Quickview info in About Our Assessments	<p>Edit Quickview FAQ in Assessment Information</p> <p>Update MTQ to Q Local or take out platform name altogether. This occurs in the last line of the FAQ.</p> <p>"Can I administer just one segment of the Quickview inventory? What type of report do I get when I administer just one part? Does it take two MTQ Quickview usages to administer both parts?</p> <p>The Quickview Social History consists of two segments: the Basic segment, which contains 130 items and the Clinical segment, which contains 105 items. You can administer just the Basic segment and generate a Basic Report, or you can administer both the Basic and the Clinical segments and generate the Clinical Supplement Report. Only one MTQ usage is required, regardless of which report you print."</p> <p>Reported by Nancy Morales. 04/24/09 rts</p> <hr/> <p>There is no "Assessment Information.doc" for Quickview. Please change the Assessment information to read:</p> <p>"Can I administer just one segment of the Quickview inventory? What type of report do I get when I administer just one part? Does it take two Quickview usages to administer both parts?</p> <p>The Quickview Social History consists of two segments: the Basic segment, which contains 130 items and the Clinical</p>

segment, which contains 105 items. You can administer just the Basic segment and generate a Basic Report, or you can administer both the Basic and the Clinical segments and generate the Clinical Supplement Report. Only one usage is required, regardless of which report you print."

Confirmed through file diff and visual verification that the FAQ has been changed in Q Local 2.4.2. 06/18/09 rts

3 - Normal	6535	Change/Defect	Installer fails to remove stale files on Vista SP1 64-bit	<p>Following is an excerpt from the attached QLocalInstall.log file.</p> <pre> 5-15-2009 11:29:48: OnBegin started 5-15-2009 11:29:48: Install type is SOLO 5-15-2009 11:29:49: Program 'cacls' returned an error when running with parameters: 5-15-2009 11:29:49: "C:\\ProgramData\\Application Data\\Pearson" /T /E /G Everyone:F' 5-15-2009 11:29:49: Return code was 5. 5-15-2009 11:29:49: Successfully ran 'cacls' with parameters: 5-15-2009 11:29:49: "C:\\ProgramData\\Application Data\\Pearson\\Q Local System 2" /T /E /G Everyone:F' 5-15-2009 11:29:49: Directory C:\\Config.msi does not exist. 5-15-2009 11:29:49: Running on an unrecognized platform, Service Pack 1. 5-15-2009 11:29:49: WOW64 detected --- running on 64-bit hardware. ... 5-15-2009 11:30:02: Writing registry information . . . 5-15-2009 11:30:02: Adding registry key 'SOFTWARE\\NCS Pearson\\Q Local System 2', name/value pair: InstallPath/C:\\Program Files (x86)\\Pearson\\Q Local System 2 5-15-2009 11:30:02: Adding registry key 'SOFTWARE\\NCS Pearson\\Q Local System 2', name/value pair: Version/2.3.17 5-15-2009 11:30:02: Adding registry key 'SOFTWARE\\NCS Pearson\\Q Local System 2', name/value pair: InstallType/SOLO ... 5-15-2009 11:30:44: Removing stale files . . . 5-15-2009 11:30:44: Failed to remove obsolete file: C:\\PROGRA~2\\Pearson\\QLOCAL~1\\bin\\TaskKeyHook.dll 5-15-2009 11:30:44: Failed to remove obsolete file: C:\\PROGRA~2\\Pearson\\QLOCAL~1\\bin\\TrapKeys.jar 5-15-2009 11:30:44: Failed to remove obsolete file: C:\\PROGRA~2\\Pearson\\QLOCAL~1\\bin\\TrapKeysCtrl.exe 5-15-2009 11:30:44: Failed to remove obsolete file: C:\\PROGRA~2\\Pearson\\QLOCAL~1\\files\\CopyrightNotice.o rig </pre>
3 - Normal	6559	Change/Defect	Changed hasps on Step 1 of ordering reports and got generic Error message - log indicates a problem	<p>My test case required that I change hasps while step 1 was open. It allowed me to click Next and presented the you didn't order anything message. I clicked OK and it presented the generic Error message. Log indicates that new Hasp was not recognizable / Q Local app didn't know how to respond meaningfully. According to Dave this change is because of new logging that was added. I could click OK and get out so it is not a showstopper.</p>
3 - Normal	6506	Request: Enhancement	Q Local 2: Quick Start information about server and hibernate, sleep & power-save modes	<p>User must not install either Database server or the HASP server on a machine that is set to use hibernate, sleep or power-saver mode. If the machine is in that mode, then the client will not have access.</p> <p>This is noted in the Quick Start guide on page 4 but we recommend that the statement be expanded to specify both DB server and RC server and be moved or repeated in the section devoted to Network installations and troubleshooting.</p>
3 - Normal	6507	Request: Enhancement	Q Local 2: Quick Start - add info about how to download audio files from preferences screen	<p>nlm 3-4-09/Please add info about how to download and install audio files by downloading thru preferences screen</p>
3 - Normal	6514	Request: Enhancement	Audio Diagnostic error needs space	<p>When the Quick Time registry key is not present the QL Audio Diagnostic tool gives the following error:</p> <p>Could not find QTJava.zip</p> <p>According to the registry, this file should have been found in C:\\Program Files\\QuickTime\\QTSysm\\</p> <p>~ ~ ~ ~ ~</p> <p>The error should read According to the registry, this file should have been found in C:\\Program Files\\QuickTime\\QTSysm\\</p>

3 - Normal	6424	Request: Revision	QuickStart 2.3: Add information about installing and managing audio files	nlm 12-4-08/The QuickStart needs to be updated to include information about installing and managing the audio files (MMPI-2 RF, MMPI-2 and MMPI-A).
3 - Normal	6494	Request: Revision	Qualification Levels were revised - PDD's must be updated to reflect revision	<p>Qualification Levels were revised - PDD's must be updated for the following products to reflect revision.</p> <p>16PF - Completed 6/5/09 AUI - No change PRQ-P - Completed 6/5/09 PRQ-CA - Completed 6/5/09 BBHI2 - Completed 6/5/09 BHI 2 - Completed 6/5/09 BSI - Completed 6/5/09 BSI-18 - Completed 6/5/09 HSQ - Completed 6/5/09 P-3 - Completed 6/5/09 PDS - Completed 6/5/09 QOLI - Completed 6/5/09 Quickview - Completed 6/5/09 SCL-90-R - Completed 6/5/09</p> <p>Related to TT 6495 (Asmt Info Doc changes)</p>
3 - Normal	6497	Request: Revision	Update PDDs to include new qualification info	<p>Update the following PDDs to include the new qualification level information. BASI Comprehensive - Done 3/4/2009 BASI Survey - N/A, in BASI Comprehensive GAMA - Done 3/3/2009 MCMI-II - Done 3/4/2009 MCMI-III - Done 3/4/2009 MACI - Done 3/3/2009 MBHI - Done 3/4/2009 MBMD - Done 3/4/2009 MAPI - Done 3/3/2009 M-PACI - Done 3/3/2009 MCCI - Done 3/4/2009 MIPS - Done 3/4/2009 OASES - Done 3/4/2009 2/24/09 rts</p> <p>Made changes to PDDs. 03/06/2009 rts Diffed PDDs. 03/09/2009 rts ----- Unit testing and peer review complete. 06/05/09 rts</p>
3 - Normal	6500	Request: Revision	Update PDDs to remove all MTQ references	<p>Update the following PDDs to remove all MTQ references BASI Comprehensive - Done 3/4/2009 BASI Survey - No changes, just accepted changes from Track changes GAMA - Done 3/3/2009 MCMI-II - Done 3/4/2009 MCMI-III - Done 3/4/2009 MACI - Done 3/3/2009 MBHI - Done 3/4/2009 MBMD - Done 3/4/2009 MAPI - Done 3/3/2009 M-PACI - Done 3/3/2009 MIPS - Done 3/4/2009 MCCI - No changes needed OASES - No changes needed 2/24/09 rts</p> <p>Made changes to PDDs. 03/06/2009 rts Diffed PDDs. 03/09/2009 rts</p> <p>Reviewed and Diffed PDD's. One reference to MTQ found in section 3.5.5 of the MCMI-III PDD. This may need to stay as is but flagging just in case. ----- Reference to MTQ in section 3.5.5 of the MCMI-III PDD left as is because it as reference for when change was made. Unit testing and peer review complete. 06/05/09 rts</p>
3 - Normal	6521	Request: Revision	Q Local Readme: Change tech support hours	<p>Please update readme to reflect current tech support hours. As of March 2009 our hours of support are 8 - 5:30 Central time. This may change going forward so please check with tech support before final readme.</p> <p>[4/20/2009 tsf] Changed Tech Support hours, but this might have to change before we ship 2.4. Will assign to Amanda for final wording later in 2.4 cycle.</p>
3 - Normal	5789	Question	BASI Assessment Info - Change	BASI Assessment Info - Change Subtests to Skill Areas?

			Subtests to Skill Areas?	<p>Investigate whether to change Subtests to Skill Areas throughout assessment info. Review manual to see how used.</p> <p>Also, change manual addendum to manual (GSV info) after begin printing in manual. Review Mark's attached document. 06/27/07 rlt Covered in TT 51347 in Q Local Materials project.</p> <p>-----</p> <p>PDF addendum for web - Done 10/01/07 Add new reports and any new FAQs to web - Done 10/01/07 rlt -----</p> <p>Manual uses subtests term rather than skill areas. Keep as is. Test track rejected. Confirmed with Steve Prestwood. Other TT items listed were already completed or written up in new test tracks. Info in detail above. 06/16/09 rts</p>
4 - Low	3117	Change/Defect	Slang should use standard Q# item variable names	<p>QOLI Slang should use standard Q# item variable names</p> <p>PDD has this listed as footnote for section 4.1.2</p> <p>===</p> <p>On Hold until after the Q Local release. The PDD should also be updated at that time: remove footnote, update SLang variable names. rjcm, 9/9/04</p> <p>=====</p> <p>Notified Kristie Thoenen that this defect would not be fixed until another change is required. Kristie agreed that this would not be a problem. 08/13/07 jsb</p>
4 - Low	6455	Change/Defect	M-PACI Add Noteworthy Responses to profile report summary in Assessment Info and remove qualification level.	<p>M-PACI Add Noteworthy Responses to profile report summary in Assessment Info and remove Qualification level.</p> <p>1. Assessment Info: Add sentence to Profile Report on M-PACI Report Options stating that Noteworthy Responses have been added. I copied entire paragraph that should now be listed below Profile Report (Product Number 22285) heading.</p> <p>Presents a graphic representation of base rate scores for all 14 scales and two response validity indicators in an easy-to-read graph. The profile report also includes Noteworthy Responses that help provide clues for follow-up interviews based on individual item responses. As with the interpretive report, this report can help give administrators a picture of the individual's personality and behavioral concerns.</p> <p>2. Remove Qualification Level row on the Quick Facts page.</p> <p>01/13/09 rts -----</p> <p>Confirmed through file diff and visual verification that the report options and qualification level have been changed in Q Local 2.4.2. 06/18/09 rts</p>
4 - Low	6456	Change/Defect	MACI Add Noteworthy Responses to profile report summary in Assessment Info.	<p>MACI Add Noteworthy Responses to profile report summary in Assessment Info.</p> <p>Assessment Info: Add sentence to Profile Report on MACI Report Options stating that Noteworthy Responses have been added. I copied entire paragraph that should now be listed below Profile Report (Product Number 51486) heading.</p> <p>This report provides a profile of base rate scores for all 27 scales, for the new Grossman facet scales, and for the three Modifying Indices. It summarizes demographic information and presents the coded personality string and an indication of the profile's validity. The profile report also includes Noteworthy Responses that help provide clues for follow-up interviews based on individual item responses.</p> <p>01/13/09 rts -----</p> <p>Confirmed through file diff and visual verification that the report options section was changed in Q Local 2.4.2. 06/18/09 rts</p>
4 - Low	6490	Change/Defect	MIPS - Copyright on reports	<p>MIPS - Copyright on reports Comma after the year. Confirm with editor that this should be removed. 2/16/09 rts -----</p> <p>Fixed by removing comma after year. Unit tested by visually inspecting valid and invalid profile and interpretive reports. Confirmed that no changes needed in PDD. Diffed SLang file.</p>

				03/16/09 rts ----- Verified fix in 2.4.0. Ready for peer review. 06/05/09 rts ----- Verified in 2.4.4. Unit testing and peer review complete. 08/25/09 rts
4 - Low	6504	Change/Defect	When a machine goes to sleep it stops the Q Local process that runs the HASP server	<p>If a machine is set up as a HASP server without a client on it and the machine goes to sleep mode, it will turn off the Q Local process that runs the HASP server.</p> <p>This should not be an issue, in the field a HASP server should not be set to go to sleep mode.</p> <p>If this does happen the work around is to simply start the process with the batch.</p>
4 - Low	6529	Change/Defect	Update the following PDDs to remove all MTQ references	<p>Update the following PDDs to remove all MTQ references</p> <p>16PF - Completed 6/5/09 AUI - N/A BASC-2 PRQ-P - N/A BASC-2 PRQ-CA - N/A BHI2 - Completed 6/5/09 BBHI2 - N/A BSI - Completed 6/5/09 BSI18 - N/A HSQ - Completed 6/5/09 P-3 - Completed 6/5/09 PDS - N/A QOLI - Completed 6/5/09 Quickview - Completed 6/5/09 SCL-90-R - N/A</p>
4 - Low	6538	Request: Revision	Q Local Assessments Info - Update Copyright Notices	<p>Assessment Information: Update copyright notices for each assessment on their main/table of contents page. AUI examle below but complete for each assessment. Updated copyrights attached. 06/02/09 rts</p> <p>AUI (Alcohol Use Inventory) AUI Brief Description AUI About the Authors AUI Quick Facts AUI Scales AUI Report Options AUI Scoring and Reporting Rules AUI Data Export Labels AUI FAQs (Frequently Asked Questions) Assessment Ordering Information</p> <p>AUI (Alcohol Use Inventory) Copyright © 1973, 1974, 1983, 1987, 1990, 1993 John L. Horn, Kenneth W. Wanberg, and F. Mark Foster. All rights reserved. Antabuse is a registered trademark of Wyeth-Ayerst Laboratories. Librium and Valium are registered trademarks of Roche Products, Inc.</p>
4 - Low	6539	Request: Revision	Copyright Notices - Added 2009 copyright year to MCMI-III copyright notice on Copyright Notices page.	<p>Added 2009 copyright year to MCMI-III copyright notice on Copyright Notices page.</p> <p>MCMI-III™ (Millon™ Clinical Multiaxial Inventory-III) Copyright © 1994, 2005, 2009 DICANDRIEN, Inc. All rights reserved. Pearson, the PSI logo, and PsychCorp are trademarks in the U.S. and/or other countries of Pearson Education, Inc., or its affiliate(s). MCMI-III and Millon are trademarks of DICANDRIEN, Inc.</p> <p>06/02/2009 rts</p>
4 - Low	5682	Question	Q Local 2: Question about info in About Our Assessments - MBMD	<p>nlm 4-26-07/in 'About our Assessments -&gt; MBMD -&gt; FAQ's' and I saw this:</p> <p>Why does my interpretive report look so different when I send it to a WordPerfect file? Users of the MBMD Interpretive Report should anticipate differences in the look of this report when it is sent to a WordPerfect file rather than printed directly from this software. The interpretive report was designed with distinct paragraph headers which are actually graphic boxes inserted between the paragraphs of the report. When the report is sent to a WordPerfect file, the graphics lose their positioning on the page. The interpretive statements are correct in the</p>

WordPerfect files; only the formatting of the report is lost.

I'm wondering if we still need this info now that we use PDF format?

Remove the FAQ listed above from the MBMD FAQ section of About Our Assessments. 04/09/09 rts

Confirmed through file diff and visual verification that the FAQ listed above has been removed in Q Local 2.4.2. 06/18/09 rts

4 - Low	6554	Question	Extra Windows Security for Vista Scanning Installation	<p>When scanning is selected on installation on a Vista OS, the Windows security window appears on installation. Would you like to install this device software? Name: Scantron iNSIGHT 2/4 Publisher: Scantron Corporation</p> <p>This may not be a defect of the software, but it should be noted because it is different installation functionality than XP.</p>
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Article ID: 4295
Last updated: 11 Nov, 2010
Software Support -> — Q — -> Q Local -> Release Notes -> 2.4 Release Notes
<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4295>