

# Q Local encountered an error attempting to launch QLocalScan.exe

## Error Description:

Q Local encountered an error attempting to launch QLocalScan.exe

## Resolution:

### Q Local version 2.0.14

Check to see if there are two QLocalScan.exe files one in (C:\Program Files\Pearson\Q Local System 2\bin) and one in the (C:\WINDOWS\prefetch folder).

IF there are two files make sure the one in C:\Program Files\Pearson\Q Local System 2\bin is not corrupt and is an executable and delete the one in C:\WINDOWS\prefetch folder.

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Software Support -> — Q — -> Q Local -> Scanners -> Q Local encountered an error attempting to launch QLocalScan.exe

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4282>