

Can not Resume the OnScreen Administration

Frequently Asked Question:

User inadvertently changes test status from Ready to Resume to Needs Editing and then can no longer Resume the OnScreen Administration

Answer:

Once the status says Needs editing, there is no way to change it to Ready to Resume.

Workaround: User can finish the assessment through the editing screen

This will affect batteries too, because they can't resume the paused assessment they can't continue the rest of the battery.

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Software Support -> — Q — -> Q Local -> General Information -> Can not Resume the OnScreen Administration

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4270>