unable to load graphic conversion filters

Attempts to run a report using the WAIS IV Writer in PCC-2 and receives following error message.

Document-word pad Microsoft Word 97 conversion unable to load graphic conversion filters. continue with document conversion.

Hits yes and error message still appears.

Hits No and receives this error message:an unexpected error occured while reading C:mydocuments/wais iv writer report. doc

Resolution: install Microsoft Word Viewer from WAIS IV Writer disc.

Report should no generate.

Article ID: 4216 Last updated: 18 Aug, 2010 Software Support -> — W — -> WAIS-IV Report Writer -> unable to load graphic conversion filters https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4216