

Unexpected Error occurred when entering SCL-90R

Description:

User reports an "Unexpected Error occurred" at the end of a SCL-90 Manual Entry or On Screen Administration.

They may also report that some items are missing, even if the test was completed.``

User might have Regional Options set to a non English option. Q Local must be set to English options.

Resolution:

Verify that they are running Q Local on a machine with Regional Options set to a language other than English.

Go to Control Panel -> Regional and Language Options and view the Regional Options tab.

If something other than English is selected, recommend that they change it to English when they wish to use Q Local.

Q Local is only available to work on English US operating systems, with English language option selected.

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Software Support -> — Q — -> Q Local -> Error Code -> Unexpected Error occurred when entering SCL-90R

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4084>