Return code 28086

Error Description:

Installing Q local 2 and you receive an error stating that it can't install the Microsoft SQL Express 2005 and the installation exits.

Resolution:

It is most likely that an Antivirus or Protection Software interfered with the installation. Verify the only SQL Instance on this computer is QLocalInstance. If it is true then go to the Add/Remove Programs List and remove:

- Microsoft SQL Server 2005,

- VSS Writer

- Support Files (English)

- Native Client.

Delete the C:\Program Files\Pearson\Q Local System 2 directory

Check to make sure the SQL Server (QLocalInstance) is not present in the services.msc console. if (QLocalInstance), remove the service using DOS. Open Start>Run>CMD and enter the following commands.

For Q local 1.x:

sc query MSSQL$MTxInstance
sc delete MSSQL$MTxInstance

sc query MSSQL$MTXInstance

For Q Local 2.x:

sc query MSSQL$QLocalInstance
sc delete MSSQL$QLocalInstance

sc query MSSQL$QLocalInstance

After running the commands for the approit version of Q local, you should receive a message saying that it was successfully deleted. Exit out of DOS and Reboot the machine.

Attempt to reinstall Q local.