Return Code 1618 and/or 1706

Error Description:

LocalInstall.log shows:

[Timestamp]: Starting SSEE install . . .

[Timestamp]: Program `C:\DOCUME~1\hekmat\LOCALS~1\Temp\{EDA4A48E-6BBE-4325-BCC7-13B167367684}\{0363D88C-A222-4715-AE00-76AC8DB8C377}\SQLEXPR.EXE` returned an error [parameters hidden].

[Timestamp]: Return code was 1618.

LocalInstall.log shows:

[Timestamp]: Starting SSEE install . . .

[Timestamp]: Program `C:\DOCUME~1\hekmat\LOCALS~1\Temp\{CD307391-345B-4ABC-AC16-4129C8B6CB4C}\{0363D88C-A222-4715-AE00-76AC8DB8C377}\SQLEXPR.EXE` returned an error [parameters hidden].

[Timestamp]: Return code was 1706.

Resolution:

During the install of Q local you receive error and Q LocalInstall.log you see an error (or Return Code) similar to 1618.

Return code 1618 usually means that some security software or some condition on their machine makes the SSEE installation abort without completely cleaning up. This causes the installation of Q local to stop. Once this happens you will need to perform a manual cleanup of the Q local system. Remove the following three SSEE components from the computer:

1. Native Client

2. Setup Support Files

3. VSS Writer

NOTE: Before removing these components, make sure they don't have another SSEE instance that is depending on them.

Once you have removed all the Q local compotes, adjust the security measures that are effecting the instillation. Then attempt to reinstall Q local.

If you do not remove these three components your next attempt at installing Q local will fail, with a Return code of 1709. You will continue to get error 1706 untill you remove the three SSEE components Once they are removed the installation should complete.

NOTE: If the 1706 persists, it may be necessary to unregister and re-register msiexec. Windows Installer can only have one install running at one time.

Try this from a command prompt (it can be run from any directory):

msiexec /unregister

msiexec /regserver

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Software Support -> — Q — -> Q Local -> Return Code -> Return Code 1618 and/or 1706
https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4070