

# Return Code 2

## Error Description:

**QLocalInstall.log** shows:

Timestamp: Attempting to stop SSEE . . .

Timestamp: Service is running. Attempting to stop it . . .

Timestamp: Q Local Instance successfully stopped!

Timestamp: Attempting to remove Q Local Instance . . .

Timestamp: LaunchAppAndWait failed to launch  
`C:\PROGRA~1\Pearson\QLOCAL~1\SSEE\SQLEXPRESS.EXE`

Timestamp: Return code was 2.

Timestamp: Attempt to remove Q Local Instance failed.

Installation error: Unable to start SQL Service Express services

## Resolution:

This return code points to a previous failed installation that has not been fully cleaned up. To resolve this issue perform a clean uninstall

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Article ID: 4067

Last updated: 14 Jul, 2010

Software Support -> — Q — -> Q Local -> Return Code -> Return Code 2

<https://pearsonassessmentssupport.com/support/index.php?View=entry&EntryID=4067>