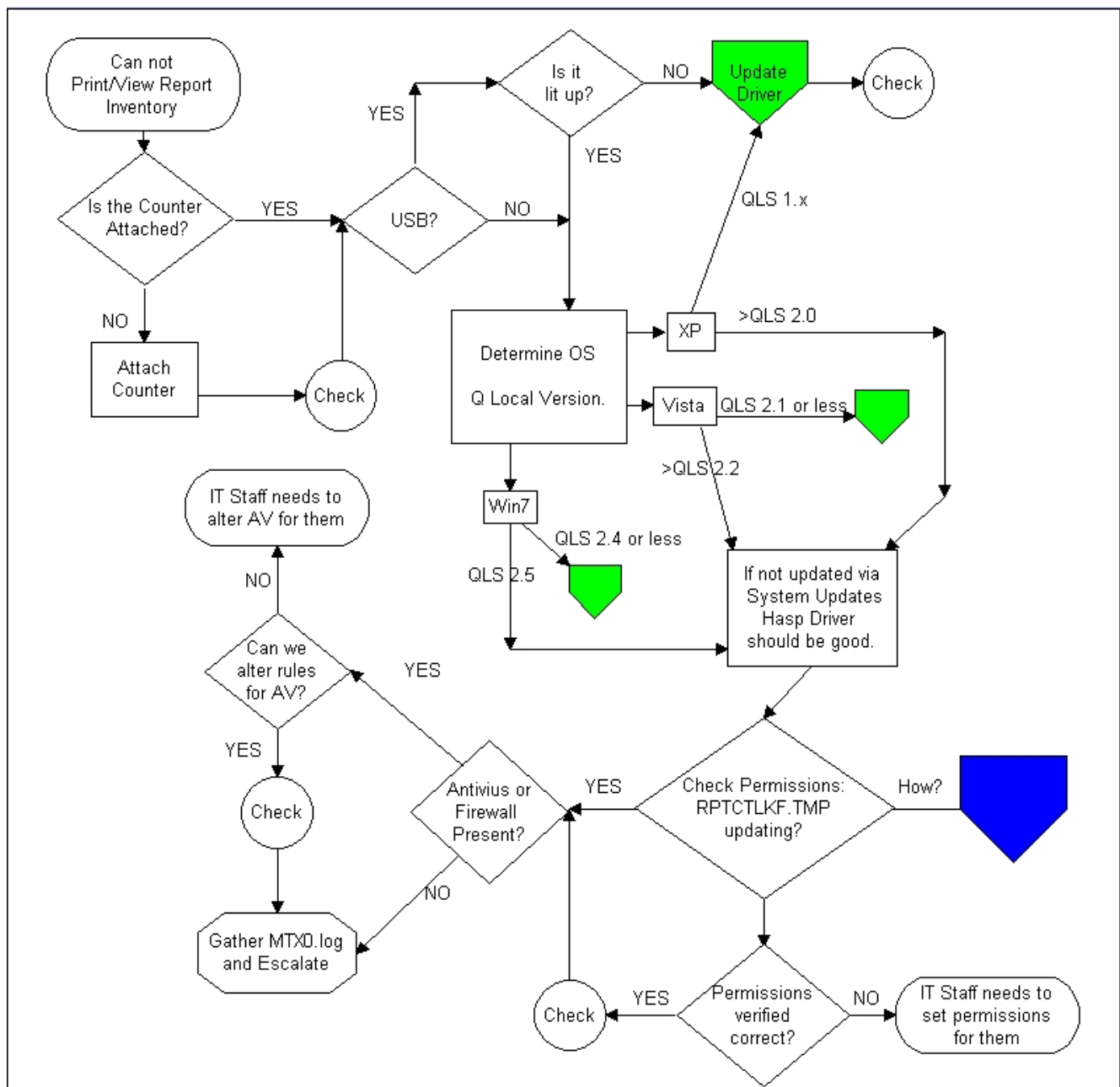# Report Counter Troubleshooting.

How To:

Here is a quick Flowchart to help guide you through troubleshooting the Q Local Report Counter. If you reach green then you should update the HASP driver. Blue is another How-To.

Follow the steps below:

Article ID: 4063
Last updated: 13 Jul, 2010
Software Support -> — Q — -> Q Local -> Report Counters -> Report Counter Troubleshooting.
https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=4063