

Return code 70004

Error Description:

Error installing the SQL Server

Summary.txt shows Return Code 70004

Note: the Summary.txt log file might be extremely short or empty.

Resolution:

When installing Q local and at the start of the SQL portion you get an error that another install happening at the same time. Summary.txt was very short only had one entry.

It generated an error return code of 70004

Completely clean up the previous install(s) of Q local. Then reboot the computer and type the following into Start->Run "cmd":

Re-register msiexec.

```
msiexec /unregister
```

```
msiexec /regserver
```

Be sure to turn off any Antivirus/Firewalls before attempting to reinstall the Q local Software.

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Software Support -> — Q — -> Q Local -> Return Code -> Return code 70004

<https://pearsonassessmentssupport.com/support/index.php?View=entry&EntryID=4060>