

Return Code -1

Error Description:

QLocalInstall.log shows:

[timestamp] : Program `QLocalUpgrade.exe` returned an error when running with parameters:

[timestamp]: `1.5.12 2.3.17`

[timestamp]: Return code was -1.

QLocalUpgrade shows: Failed to connect to the Q Local database

[timestamp]: Failed to connect to the Q Local database.

Resolution:

This error normally reflects an issue with the SQL Server driver or a corrupt/missing SQLDMO.dll on a Window 2000 Operating System .

Check ODBC data sources for SQL Server driver (match a healthy system), and ask if backup and restore used to work.

To resolve this issue update the Q local software to the latest version. Be sure to verify that software is installed on a working valid Operating system for the updated software.

If the Operating System is not compatible with the latest Q local update (currently 2.5), or if the error persists a clean uninstall and reinstall of most up to date version of the Q local software that is compatible with the Operating System may be needed.

*Note Q Local 2 2.5 Will not work with Windows 2000 and Windows XP SP 2.

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<https://pearsonassessmentssupport.com/support/index.php?View=entry&EntryID=4055>