

# Why are my progress monitoring schedules not syncing?

Verify caseload is complete by confirming that ALL student profiles have schedules and goals established. An empty profile within a progress monitoring caseload will return an unsuccessful sync. Additionally, the caseload may be too large to handle the sync; verify that the caseload only contains 20-25 active students.

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Web Support -> AIMSWeb -> Using the Palm -> Why are my progress monitoring schedules not syncing?

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=3970>