## Why is the Palm not accepting my login information?

- 1. Login to the AIMSweb Website to verify login information.
- 2. Navigate to the AIMSweb program within the palm.
- 3. On the upper left or right-hand side of the palm, there should be a small menu or icon for AIMSweb.
- 4. Tap the Options link.
- 5. Tap Preferences.
- 6. Re-enter your login information.

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