

# Error Message: Could not find special directory 'My Documents'

## Error Description:

TPC.PCC.Platform.Utilities.PCCException: An error occurred at location:  
WIAT3.xfrmAssessment.LoadSkillsAnalysis()  
Error Message: Could not find special directory 'My Documents'.  
Source: Microsoft.VisualBasic

## Resolution:

This error message suggests that the application (PsychCorpCenter) does not have access to the 'My Documents' folder. Please contact your I/T group for access to this folder.

For further assistance, please contact the Pearson eSupport Center at (800) 249-0659 Monday through Friday from 7AM - 6PM Central Standard Time.

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Software Support -> — W — -> WIAT-III Scoring Assistant -> Troubleshooting -> Error Message: Could not find special directory 'My Documents'

<https://pearsonassessmentssupport.com/support/index.php?View=entry&EntryID=3862>