

# Error 2738. Could not access VBScript run time for custom action.

## Error Description:

Error 2738. Could not access VBScript run time for custom action.

## Resolution:

This error message indicates that the VBScript engine is not currently registered.

The VBScript engine can be quickly registered by following these steps:

1. Run Command Prompt as administrator
  - 1.1 **Start Menu | All Programs | Accessories**
  - 1.2 Right click on Command Prompt and select Run as administrator
2. If you are using 32-bit version of Windows:  
Type `cd %windir%\system32` into the Command Prompt and hit Enter  
  
If you are using 64-bit version of Windows:  
Type `cd %windir%\syswow64` into the Command Prompt and hit Enter
3. Type **regsvr32 vbscript.dll** into the Command Prompt and hit Enter

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Software Support -> — P — -> PsychCorpCenter -> Error 2738. Could not access VBScript run time for custom action.

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=3743>