

PsychCorpCenter.ProductManager.IsFeatureActivated() ()

Error Description:

TPC.PCC.Platform.Utilities.PCCException: An error occurred at location:
PsychCorpCenter.ProductManager.IsFeatureActivated()
Error Message: No value given for one or more required parameters.
Source: Microsoft JET Database Engine

Resolution:

This error message is seen when clicking on the “Score and Report” button from within the PsychCorpCenter - II platform. This error message is given because the date format used for your computers “Short Date” is not compatible with PsychCorpCenter - II. If the date of birth is displayed as dd-mmm-yyyy you will get this message. PsychCorpCenter can not read a three digit format for the month. It requires a two digit format.

To resolve this:

- Navigate to Start/Control Panel/ Regional and Language Options
- Under Regional Options Tab select Customize
- Under the Date Tab select the short date format of MM/DD/YYYY
- Click Apply
- Click OK
- Regional Options Tab click OK
- Open PsychCorpCenter-II from Start/All Programs/ PsychCorpCenter/ PsychCorpCenter-II
- Click on “Score and Report” you should now be able to run a report

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Software Support -> — W — -> WAIS-IV Scoring Assistant -> PsychCorpCenter.ProductManager.IsFeatureActivated()

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=3714>