

# **Error: -1633 This installation package is not supported by this processor type. Contact your product vendor**

## **Error Description:**

Error: -1633 This installation package is not supported by this processor type. Contact your product vendor

## **Resolution:**

This error is caused by installing 64-bit version software onto a 32 bit processor/Operating System. To resolve this issue, install the 32 bit version from the installation CD. To do this:

1. Right click on your CD drive from My Computer.
2. Select the Installs folder. (Listed here are the version and products available to install from this CD.)

If a folder is listed as "64BitOS" this product will only install on to a 64 bit Operating System. All folders that do not have a "64BitOS" at the end of the name are 32 bit applications. For the error above open the folder for your product that does not have the "64BitOS" in the name. Remember to run the PCC-II first, then run the product update second.

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Software Support -> — W — -> WAIS-IV Scoring Assistant -> Error: -1633 This installation package is not supported by this processor type. Contact your product vendor

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=3602>