Error 13001: Product not registered with the FLEXnet Connect

Error Description:

Error 13001: Product not registered with the FLEXnet Connect

Resolution:

On the int er net ple as e go to http://www.pearsonassessmentsupport.com/support/index.php?View=files&CategoryID=261 and click on Software Update Service Redirection.exe and download and run the excutable file. This will re-connect your software to the software update service.

If this still does not fix your problem, call 800-249-0659, and select the option for technical support

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