Problems Saving Data (Both platforms)

There are two causes for this error. The first, and most common, is the use of punctuation in demographic or respondent information (i.e. O'Conner). The Java programming language views an apostrophe, or single-quote, as the beginning of a command. As a result it tries to perform an action on the data following the punctuation and is unable to do so. The second cause is a lack of proper permissions to save the data. Many school systems lock out various folders on the hard drive thus locking the user out from saving the data.

Resolution:

The resolution for the first cause is as simple as advising the user not to use any punctuation marks when entering examinee demographic or respondent information.

The resolution for the second cause is to have the user contact their organization's technical support and request full read\write access to the ASSIST folder.