When opening the application, the menus and buttons seem to be incomplete.

SYMPTOMS:

When opening the application, the menus and buttons seem to be incomplete. This is related to the video card\driver that the user has in or on their computer. There is no consistent resolution to this issue. Updating the video driver **may** help, but in most cases the only solution is to try on a different computer.

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Software Support -> — A — -> ASSIST -> Visual Basic Products -> When opening the application, the menus and buttons seem to be incomplete.

https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=3548