Unable to install the correct fonts (Both Platforms)

SYMPTOMS:

Fonts in application or on displayed or printed reports not showing correctly.

CAUSE:

All of the FoxPro applications require FoxFont and FoxPrint in order to function correctly. In some cases, these fonts do not get properly installed. The process to resolve the issue is slightly different from PC to Mac, but the issue is the same.

MORE INFORMATION:

PC – Direct the user to http://pearsonassessments.com/assist/older003.htm. Proceed directly to solution #2. Download the fonts.zip file. Extract the file and then install the fonts using the instructions on the website. If the user does not have the proper permissions on their computer, they may have to be referred to their organization's technical support.

Macintosh – Direct the user to http://pearsonassessments.com/assist/older003.htm. Proceed directly to solution #2. Download the foxfont.sit file. Extract the file and then install the fonts using the instructions on the website. If the user does not have the proper permissions on their computer, they may have to be referred to their organization's technical support.