No Data file selected or found/Current data file does not exist (Both platforms)

This error is generated when the application cannot locate the data file that is defined in the options of the program. Either the path has been improperly defined or the data file is deleted or moved from the specified location.

Resolution:

1. The first possibility is that the user has installed the software to a subfolder such as Program Files on a PC or Applications on a Mac. The software has a character limitation for the path of 50 characters. Anything longer than 50 characters will cause the program to "forget" the data location each time it is shut down. If this is the case, simply move the program folder to the root level of the C: drive or Macintosh HD and reset the data path using Options-Data Location in the program. Some applications use Setup as opposed to Options.
2. If the user has changed the location of the data to either a network share or to a jump drive, you can use Options or Setup to navigate to this location. Either of these is acceptable provided the path does not exceed the 50 character limitation.

If the file has been deleted or you cannot locate it, a new one will need to be created. Use either Options or Setup and choose Data Location. Double-click on the data folder and then click New. By default the application will name this file NewData. You can change the name to whatever you wish, again respecting the 50 character limitation.