## Feature transfer error, NewMergeModuleHolder Object1 File Error

## **Error Description:**

Feature transfer error, NewMergeModuleHolder Object1 File Error

## **Resolution:**

The errors indicate that Sensory Profile Select did not install smoothly. Follow these steps to reinstall the software:

Close all open applications before proceeding

Please do the following to resolve your issue.

- 1. Go to <a href="http://www.pearsonassessmentsupport.com/support/">http://www.pearsonassessmentsupport.com/support/</a>
- 2. Click on the download button.
- 3. Choose the download product updates link
- 4. Choose Product Updates for 32-bit Windows.
- 5. Choose Other products
- 5. Find Sensory Profile Select in the product update list and click on the update button.

http://www.pearsonassessmentsupport.com/support/index.php?View=files&CategoryID=61

- 6. Click on the link to download the software and install it.
- 7. If during the installation it asks for an authorization code please call us at 800-249-0659 and we will obtain this for you.
- 8. Reboot your computer after the installs.

Please note that when you are prompted to remove or repair, choose repair - removing the software would completely uninstall the program from your PC.

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Software Support -> - S - -> Sensory Profile Select Scoring Assistant -> Feature transfer error,

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