

Cannot click next

Frequently Asked Question:

Cannot click next

Answer:

The Sensory Profile Select program requires that you have your display settings set at 800x600 screen size, and small fonts, or Normal DPI in Windows XP, be selected. If your system does not have its display set to these configurations, the program will not function properly.

To change display settings:

- Right-click on the Desktop.
- Select Properties.
- Click the Settings tab.
- Adjust the settings accordingly (Note: Windows XP users will find Font/DPI Settings in the Advanced Properties button on the Settings tab).

DPI settings can also affect the graphs and plotting incorrect scores

DPI setting should be set to Normal size (96 DPI) a large size (120 DPI) setting will have to be changed to 96 DPI to allow the graph to plot correctly. A restart will have to take place if the DPI setting is switched from (120 DPI) to (96 DPI).

Resolution:

For Windows XP

1. Right-click on your Windows Desktop.
2. Click on Properties.
3. Choose the Settings Tab.
4. Click the Advanced button.
5. Change the Font Size to either "Windows Small" or "Normal". The DPI setting will probably be 96.
6. Click on "Apply" and "OK".
7. Launch the program again and recreate the report. The subtests should appear correctly on the Graph now

For Vista

1. Click on Control Panel.
2. Now type Adjust font size in the search box. It will take you directly to the link for the DPI Scaling Utility.
3. Click on Custom DPI.
4. Click on 96 DPI which is normal font size. Choose apply and OK

For Windows 7

1. Click the Start and then choose the Control Panel option.
2. Control Panel window opens up. Click Display.
3. Choose the following:

Smaller - 100%. This keeps text and other items at normal size.

4. Choose Apply

To see the change, Click Log off now and then Login again.

Article ID: 335

Last updated: 01 Jul, 2010

Software Support -> — S — -> Sensory Profile Select Scoring Assistant -> Cannot click next

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=335>