

# Error 1628 during installation

## Error Description:

Error 1628 during installation

## Resolution:

InstallShield messages generally are caused by insufficient permissions to install software. When using Windows XP, 2000, NT, Vista, or Windows 7 the person installing must have administrator permissions to install software. Please contact your network administrator or IT department for assistance.

If you are installing with administrator permissions and continue to receive the message, restart the computer and close all background applications before installing ABAS-II Scoring Assistant.

Also make sure you do not have the Program Files and Windows folder checked for Read Only

If this does not work, please download the updates for Install Shield from the web site below:

Also check the Properties of the "My Documents Folder." If this is set to any non-physical drive, i.e. Drive H or Drive Z, which is located on the server, check to see if the user you are logged in as has a mapped drive to that drive letter. The MSI installer during normal use copies temp files to the "My Documents Folder." If that Mapped drive is not in place, then the installer cannot proceed.

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<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=28>