

# Error 3721 line 315; failed to load CRViewer.dll

## Error Description:

Error 3721 line 315; failed to load CRViewer.dll

## Resolution:

If when running the report for the DKEFS Scoring Assistant you receive the message "Error 3721 line 315; failed to load CRViewer.dll", first try the steps below:

1. Click START
2. Click RUN
3. Type in: regsvr32 crviewer.dll
4. You should see "DllRegisterServer in CRViewer.dll succeeded"
5. Open PsychCorpCenter and re-run the reports
6. If this fails, run the PCC Crystal Reports Update 8.5 by clicking the link below.

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Software Support -> — D — -> D-KEFS Scoring Assistant -> Error 3721 line 315; failed to load CRViewer.dll

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=2313>