

# The Windows Installer service could not be accessed

## Error Description:

The Windows Installer service could not be accessed

## Resolution:

The Windows Installer Service could not be accessed. This can occur if you are running Windows in safe mode, or if the Windows Installer is not correctly installed. Contact your support personnel for assistance.

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Software Support -> — W — -> WISC-IV Scoring Assistant -> The Windows Installer service could not be accessed

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=2275>