

# Cannot run 16-bit program

## Frequently Asked Question:

Cannot run 16-bit program

## Answer:

If upon launch the message, "Application not supported by Microsoft Windows NT: Cannot run 16 bit program." is displayed there may be a DLL conflict. In WINNTSYSTEM32 locate {TOOLHELP.DLL} if it is version 4.0 or higher (5/26/2000), rename or move the file to a safe directory.

Extract the original file from the Windows NT Workstation 4.0 CD-ROM to WINNTSYSTEM32. Reboot the workstation and launch the application.

The SAWS A is no longer available for purchase. Support for this software will continue for computers that fall within the parameters of the system requirements. For a list of system requirements please see the article in this section titled "System Requirements"

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