

Text layout on screen and at print is wrong.

Frequently Asked Question:

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Answer:

The default page size may be incorrect or the printer selection may be wrong. From the SAWS-A report screen, click File, Printer Setup. Check to ensure that page size is set to 8.5" x 11.00" and the correct printer is selected. Open a new report and print. If the page size is incorrect, you must remove SAWS-A and reinstall. To completely remove the program:

- Click Start, SAWS-A, select Uninstall.
- Right-click Start, select Explore.
- Locate the Windows folder and highlight SAWS-A.ini.
- Press the [Del] button to delete the file.
- Reboot your computer and close any open applications (other than Explorer and Systray).
- f. Reinstall SAWS-A.

The definition files for your printer may be changed or corrupted. Install a second printer driver for the printer. Do not delete the original printer driver until you know the second driver works correctly. 3. If you continue to have problems with the software, contact the Technical Support Center at e-mail address esupport@pearson.com or fax at 800-232-1223.

The SAWS A is no longer available for purchase. Support for this software will continue for computers that fall within the parameters of the system requirements. For a list of system requirements please see the article in this section titled "System Requirements"

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