

Illegal operation at report screen

Error Description:

Illegal operation at report screen

Resolution:

We have been unable to recreate this error, but certain areas should be explored.

1. SAWS-A is memory intensive, and producing reports on a system that has minimal hardware requirements may cause a system crash. The minimum system requirements include 486 processor or higher, 8 MB or more of RAM, and 10 MB or more of free space on your hard disk. To avoid system crashes, exit the program occasionally to restore memory.
2. Be certain to close open applications before installing SAWS-A. If problems continue, it may be necessary to close open applications when running SAWS-A.

To disable or turn off open applications:

1. Press [Ctrl]+[Alt]+[Del] to bring up the Close Program screen.
2. Highlight the open application and click End Task; repeat for other applications. Do not close Systray and Explorer as these items are required by your system.

The SAWS A is no longer available for purchase. Support for this software will continue for computers that fall within the parameters of the system requirements. For a list of system requirements please see the article in this section titled "System Requirements"

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