

# **Insert CD-ROM disc message when disc is already inserted [ cd rom ]**

## **Frequently Asked Question:**

Insert CD-ROM disc message when disc is already inserted

## **Answer:**

If the above error message is displayed when the CD is already in the CD-ROM drive, try inserting the CD into another CD-ROM drive if the computer has more than one drive installed. If not, try installing on another computer, since some CD-ROM drives are more selective than others.

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<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=2>