

# Not printing report

## Frequently Asked Question:

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### Answer:

SAWS-A version 1.0 does not print on some printers. If you are experiencing this problem, you may request a SAW-A version 1.1 by contacting PsychCorp Technical support 800-249-0659. If you have the SAW-A version 1.1, make sure you have the latest version of the printer driver for your printer. For driver information, see the printer manufacturer's website.

The SAWS A is no longer available for purchase. Support for this software will continue for computers that fall within the parameters of the system requirements. For a list of system requirements please see the article in this section titled "System Requirements"

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<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1996>