

# Error message - General Protection Fault in vb40016.dll

## Error Description:

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## Resolution:

Delete the installed files and reinstall, making sure that all background applications (TSRs) are turned off. You might also try the following: There is a slider you can adjust to change the way Windows uses the video card. It is a good idea to start with the setting on the right (the Full setting) and move the slider one setting to the left until you find the setting that works best. To use the slider to change the way Windows uses the video card, follow these steps:

1. Click Start and select Settings then Control Panel.
2. Double-click the System icon.
3. Click the Performance tab, and then click the Graphics.
4. Note that the Hardware Acceleration slider has four settings (Full, Most, Basic, and None). Try the None setting if your computer seems to hang randomly, you have an S3-compatible video driver, and the basic setting does not resolve the problem.

The SAWS A is no longer available for purchase. Support for this software will continue for computers that fall within the parameters of the system requirements. For a list of system requirements please see the article in this section titled "System Requirements"

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Article ID: 1984

Last updated: 01 Jul, 2010

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