Unable to load Appx_c1-C10 Files

Error Description:

Unable to load Appx_c1-C10 Files

Resolution:

If you are receiving this error message "Unable to load Appx_c1-C10 files", the CMS install folder has been moved. If the folder can be placed in the original location C:\CMS it should be. If you are unable to move it back to the default program directory or do not know where it was moved from, here is a work around to resolve that issue.

1. Locate the CMS.ini file usually located in the C:\Windows folder it may be located in the C:\Winnt folder
2. Right click on this file and choose "Open With" if open with is not an available option, then hold down the Shift+right click on the file "Open With" will now be an option.
3. Choose Notepad from the list of available programs to view this document
4. Once the document is open locate Path=c:\CMS-SA\Tables\
5. Change the path to correctly reflect the install path of the software.
6. Close the document and choose to Save when prompted
7. Locate the shortcut to the software
8. Right click on this file and then left click on Properties
9. Edit the target location and start in location to match the path that the software is installed to.
10. Click Apply and then Ok

The software should now function normally.