

Computer freezes when trying to view report

Frequently Asked Question:

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Answer:

Your computer may seem to hang or freeze while playing video media or graphics with certain video cards. There is a slider you can adjust to change the way Windows uses the video card. It is a good idea to start with the setting on the right (the Full setting) and move the slider one setting to the left until you find the setting that works best. To use the slider to change the way Windows uses the video card, follow these steps:

1. Click Start and select Control Panel.
2. Double-click the Display icon.
3. Click the Settings tab at the top, and click Advanced.
4. Click on the Troubleshoot tab on this window.
5. Note that the Hardware Acceleration slider has multiple settings starting with None on the left and Full on the right.
6. If on Full, move slider one level left and see which setting works best.
7. Try the None setting if your computer seems to hang randomly.

Article ID: 1903

Last updated: 13 Apr, 2010

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