

Printout is distorted

Frequently Asked Question:

Printout is distorted

Answer:

CMS is not designed as network software, but the report can be sent to a network printer. If there are problems printing through the network, check the printer setup to ensure that all parameters are set correctly. Your network administration personnel can assist with this.

- Selecting a printer other than the default printer in the Print dialog box may sometimes result in a distorted printout.
- Reports may not display correctly on screen when using older dot matrix printers.
- The CMS-SA application must be closed when a printer is installed within Windows. If not, errors may persist and the CMS-SA software may need to be re-installed.
- If the Report Heading option is turned off and a graph is the first element in the report, the first page may be blank.
- A report may not be generated properly when using the Matrox Mystique video board and displaying the Graph of CMS Core Subtest Scaled Scores. Change to the standard VGA video driver to eliminate this problem.

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<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1882>