

# **I am receiving &quot;Permission Denied&quot; when trying to access the program.**

## **Frequently Asked Question:**

I am receiving "Permission Denied" when trying to access the program.

## **Resolution:**

The password is required for initial access to the WISC-IV Canadian Writer software. Passwords must contain at least one but not more than six characters. If the passwords in New Password and Confirm New Password fields are not identical, you will get an error message.

Passwords must contain at least one but not more than six characters. If the passwords in New Password and Confirm New Password fields are not identical, you will get an error message. If you have forgotten your password, please contact our technical support center at 800-249-0659.

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Software Support -> — W — -> WISC-IV Canadian Writer -> I am receiving &quot;Permission Denied&quot; when trying to access the program.

<https://pearsonassessmentsupport.com/support/index.php?View=entry&EntryID=1676>