How to install

How To Install WISC-IV Australian Soring Assistant:

Install WISC-IV Australian Soring Assistant.

Follow the steps below:

1. Install begins automatically when you insert the CD-ROM disc in the CD-ROM drive. If AutoInstall is disabled, install from Start, Run, or open the Windows Control Panel and click Add/Remove Programs.
2. Type X:\setup.exe where X stands for the CD-ROM drive. Insert the WISC-IV Australian Soring Assistant Installation diskette when prompted to do so.
3. Enter your user information in the fields for User Name, Organization, and Serial Number. The Serial Number is found on the back of the CD-ROM jewel case.
4. Click Next when ready or click Cancel to abort the Installation.
5. You are presented with the confirmation screen. Click Yes to authorize the information entered and send this information (you may be prompted to connect to the Internet). If not, click No to correct the information before continuing with installation.
6. Follow the on-screen prompts to complete install.

The software installation must install certain files to the Windows and Windows\System folders. If you do not have access rights to the drive, or your system will not install those support files, install cannot continue. Reset the drive rights before and after installing the software. If there are no security features keeping you from installing system files, and you are still unable to update or install System files, you may have a system issue requiring a reinstall of Windows or specific components thereof. See your network administrator for additional assistance.

Uninstall:

The WISC-IV Australian Soring Assistantr Setup disk allows two (2) installs of the software. You must uninstall the program from one of the first two installations if you wish to install on another computer.

Reinstall the software.

1. Close all open applications before proceeding.
2. Click Start, Programs, select Psych Corp Center and click Un-Install.
3. You will be prompted to insert Setup Disk 1 before proceeding with the uninstall process.
4. Restart the computer and close open applications.
5. Reinstall the software and reboot the system before launching the program.

As an alternate fix to this error you can down load the most current updates from our website at www.pearsonassessmentsupport.com Home / Downloads / Download Product Updates and choose Wechsler Products or Other Products. Note: The PsychCorpCenter Platform must first be installed before attempting to install the product updates.

Click on the link to be directed to the WISC IV Australian SA updates page on our support website.